

The Moving Partnership Limited Terms and Conditions of Baggage Services (“Terms and Conditions”)

These Terms and Conditions apply to the baggage service ‘Pass the Parcel’ provided by The Moving Partnership.

IMPORTANT NOTICE

When you use our ‘Baggage’ services you are agreeing, on behalf of yourself and on behalf of anyone else with an interest in the Shipment, that these Terms and Conditions shall apply from the time the Carrier accepts the Shipment, unless otherwise agreed in writing by an authorised officer of The Moving Partnership.

“Shipment” means all documents, packages, parcels or heavy freight Shipments that travel under one waybill with a Carrier partner of The Moving Partnership. Every Shipment is authorised to be transported on a limited liability basis as provided herein.

“Carrier” means a transportation company that picks up, transports and delivers the Shipments.

“The Moving Partnership” or “Pass the Parcel” means Moving Partnership Limited company registration number 04023608.

“You”, “Your” or “Yourself” means any individual(s) or company that you represent as an authorised representative of the company.

1. Baggage Services (Pass the Parcel)

When You use the Baggage services of The Moving Partnership either as an individual or a company You agree that You are an authorised representative of your company and that by ordering services through The Moving Partnership You, and your company, understand that The Moving Partnership is not the transportation company. You will **not** receive transportation services directly from The Moving Partnership but you will receive services from The Moving Partnership for shipping services provided by certain Carrier or Carriers.

2. Subject to the Terms and Conditions of Carriers

You agree that all Shipments are subject to the terms and conditions of the Carriers, as well as these Terms and Conditions. Each Carrier has specific restrictions and prohibitions that You agree to become familiar with prior to tendering any Shipments to Carriers. You agree to review and comply with all terms and conditions of the Carriers, which are available on their websites and/or air waybills or BOL. You warrant to The Moving Partnership and to the Carrier that all information provided by You is true, complete and accurate, that the Shipment was prepared in secure premises by you, or where necessary that You employed reliable staff to prepare the Shipment, that You protected the Shipment against unauthorised interference during preparation, storage and transportation to the Carrier if required, and that the Shipment is properly marked and addressed, that all applicable customs, import, export and other laws and regulations have been complied with and that the waybill has been signed by You or Your authorised representative.

3. Rates

You agree the rates provided by The Moving Partnership are for You only and are based on the information provided or entered through using our online platform. These rates may also change if the characteristics of the actual Shipment differ from those provided by You such as weight, dimension, commodity and other conditions not accurately described at the time the Shipment is processed.

4. Packaging & Security

You acknowledge that You have properly packaged the Shipment to ensure safe transportation with ordinary care in handling and that the Shipment packaging meets the requirements of the Carriers and industry standards for packaging of such goods for transport as described in the Carrier's terms and conditions and that no prohibited items are contained in the Shipment You further acknowledge that the contents of the Shipment were not damaged and were in good working order prior to shipment, unless otherwise noted by you prior to shipment and that you have done nothing to conceal the contents of the Shipment or any possible damage to the contents of the Shipment prior to the Shipment being tendered to the Carrier or thereafter.

You agree to send goods and materials in compliance with the Carrier's requirements and security restrictions in place at the time of the shipment. You will only ship goods and materials that you own or originate with You or Your company.

PROHIBITED ITEMS LEAFLET

5. Loss or Damage Claims

You agree that The Moving Partnership acts solely as a Third Party and bears no express or implied liability for Shipments. You agree that The Moving Partnership has not expressed or implied that The Moving Partnership is a Carrier, or represents a specific Carrier.

You agree that any service failure, late freight, loss or damage claim is handled directly by the Carrier that transported the Shipment and that payment to The Moving Partnership is not subject to nor conditional upon a Carrier's settlement or refusal to pay a claim. You acknowledge and agree that The Moving Partnership is not the transportation company and that only the Carrier can be held liable for service claims.

In addition The Moving Partnership is not liable for any loss or damage arising out of circumstances beyond its control. These include but are not limited to: electrical or magnetic damage to, erasure of, electronic or photographic images, data or recordings; acts of God, acts of public authorities acting with actual or apparent authority; acts or omissions of customs or similar authorities insufficient information provided by You; the application of security regulations imposed by the government; a government agency hold; riots, strikes or other labour disputes; civil unrest; industrial action' disruptions of any kind in air or ground transportation networks such as weather phenomena and natural disasters.

6. Insurance

You understand and agree that The Moving Partnership is not responsible for any cargo damage, delay or loss of Shipments moved through any Carriers. You may select to insure a shipment through The Moving Partnership's website but this is a service provided by the Carrier. If You choose not to insure the Shipment You agree to accept the Carrier's standard liability, if granted by the Carrier, under their terms and conditions. You further agree to accept the Carrier's decision, whether You chose insurance or not, as full and final resolution of your claim.

7. Customs Processing

The quoted service includes presentation to customs for clearance into your destination country. Any customs duties or taxes or any other charges payable to local government or customs authorities are excluded and would be charged locally by the appointed clearance agent in your destination country. The Carrier will process Your Shipment for customs clearance in the country of its destination. Customs clearance procedures may vary widely in different countries. You agree that payment to The Moving Partnership is neither subject to nor conditional upon any actions or delays of the customs officials.

8. Payment

Unless otherwise agreed by us in writing payment is required by cleared funds in advance of the services being provided. If booking through our online system on our website payment is required at the time of placing the booking, we accept most major debit and credit cards.

10. Miscellaneous

Any claim made by you against The Moving Partnership with respect to any services provided by us or a Carrier must be made in writing and delivered to The Moving Partnership within the terms required by the Carrier. or within 7 days of the service being provided, whichever is earlier. Any claim not made or notified as above will be deemed to be waived and except where You can demonstrate it was impossible for You to comply with this time limit and that You made the claim as soon as it was reasonably possible for You to do so.

You consent to the use and processing of the information you have provided to Carriers and other bodies as required to carry out the shipping services as requested to assist you in your transportation needs. The Moving Partnership will not share your information with anyone other than companies or government departments involved with the shipping of your effects. Please refer to the links below for The Moving Partnerships' policies relating to General Data Protection Regulation (GDPR):

[Privacy Policy](#)

[Data Protection Statement](#)

By using our services you have read and agree to these Terms and Conditions and you acknowledge that You have read and agree to the Carrier's terms and conditions.

Moving Partnership Limited 2019